

Q1. ACCESS

DMC Inc., dba Permaswage USA and its customers representatives, including regulatory authorities (such as the FAA), shall be given access to any premises where work on its contracts is performed for the purpose of surveillance and inspection of Permaswage products to ensure that the requirements of its contracts are implemented and/or conduct any investigation upon request.

Q2. QUALITY SYSTEM

The supplier shall establish and maintain a documented quality system as a means of ensuring product quality and provide evidence that products conform to defined requirements.

Q3. ORGANIZATION

The supplier must establish and maintain a Quality Program to include identified functions and activities that directly affect quality and assign specific authority and responsibility separate from the other functions in the organization.

Q4. CONTRACT/PURCHASE ORDER REVIEW

All Permaswage Purchase Orders shall be reviewed by the supplier's Quality Department before release for production to assure that all quality requirements are reflected in production and inspection procedures. The supplier shall meet all requirements of Permaswage Purchase Orders, including this document.

Q5. RECORDS

Records and other objective evidence of inspection, testing, processing and fabrication shall be retained by the supplier for a minimum of 7 years after the completion of the contract unless otherwise specified. The records shall be traceable to the originator. These records shall be identified and stored to enable the records to be readily located and retrieved.

Q6. INSPECTION

The supplier shall establish a quality monitoring system that will be structured to provide 100% defect free products / services to Permaswage, to include an F.O.D. (Foreign Object Debris/Damage) awareness program.

As a minimum, the Inspection of Permaswage products / services shall be documented and traceable to the Permaswage Purchase Order.

Permaswage will stipulate any requirements for design, test, examination, inspection and related instructions for inspection within the body of the purchase order.

Permaswage will stipulate any requirements for test specimens (e.g., production method, number, storage conditions) for design approval, inspection, investigation, or auditing within the body of the purchase order.

Q7. PROCESS CONTROL

The supplier shall be able to demonstrate adequate control of processes. Records shall be maintained for qualified processes, equipment, tooling, testing and personnel as required.

The supplier shall flow down to any sub tier suppliers, the applicable requirements in the purchasing documents, including key characteristics where required.

Q8. CERTIFICATION

A certification of conformance for the product / service applicable to the Permaswage Purchase Order shall be provided. Processes shall be certified to the applicable specifications. Raw material certification shall be

available upon request, and must be DFARS 252.225-7014, Domestic Material Preference compliant.

Q9. REJECTIONS

All nonconforming material shall be identified with a rejection tag and placed in the supplier's bond area. The supplier is responsible for notifying Permaswage within 24 hours of any latent defects with any products / services provided.

The supplier is required to notify Permaswage of any nonconforming product and receive Permaswage approval of deviation before shipment.

Q10. CORRECTIVE ACTION

The supplier Quality organization shall provide for a corrective action program, for all products / processes / services provided to Permaswage. Each type of nonconformance shall be documented, investigated, and appropriate corrective action implemented.

Corrective action issued by Permaswage shall be answered within the period stated on the corrective action. If an extension is needed, the supplier shall contact the Permaswage Quality Department for an extension.

Q11. CALIBRATION SYSTEM

The supplier shall establish a Calibration System acceptable to Permaswage Quality Assurance for the control and calibration of all measuring and test equipment. Calibration shall be traceable to the National Institute of Standards and Technology.

Q12. PROTECTION

The supplier is responsible for using a protection method acceptable to Permaswage. If specific requirements are provided by Permaswage's Purchase Order, those instructions are to be followed.

Q13. AGE CONTROL

The supplier is responsible to maintain procedures for age control of sensitive products.

Q14. CONTINUOUS IMPROVEMENT

Permaswage encourages suppliers to embrace the Continuous Improvement philosophy with regard to Quality, Delivery, and Cost.

Permaswage may specifically impose some tools of Continuous Improvement, such as SPC, for Permaswage Key Characteristics or other processes.

Q15. CHANGES

The supplier is required to notify Permaswage if a change is made to the product or process definition as described by the supplier approval or Permaswage documentation. At Permaswage discretion, prior approval may be required.

Q16. LOT CONTROL

Raw material used in the manufacture of products shall be traceable to one heat lot; no exceptions.

Q17. SPECIAL PROCESS APPROVAL

Special processes shall be performed by sources that are NADCAP approved. Special processes include but are not limited to: NDT, Heat Treat, Plating/Coating, Welding and Chemical Processing, Test Labs and Shot Peen. Sellers shall audit sub-tier suppliers that perform special processes on an annual basis.